

Nathaniel Roush

From: Nathaniel Roush
Sent: Monday, October 21, 2019 1:46 PM
To: Ronald J Gallegos; Christopher C Reider
Subject: RE: Robot Service

Hi Chris and Ronnie, can you please send me the contract which shows that renewal service begins in October? I believe this would have been the original renewal. I am prepping to enter this into the system for payment.

Thank you,

Nathaniel Roush
IT Manager – Business Systems
City of Hayward Information Technology Department
(510) 293-7193
nathaniel.roush@hayward-ca.gov

From: Ronald J Gallegos <rjg@knightscope.com>
Sent: Thursday, September 26, 2019 4:01 PM
To: Nathaniel Roush <Nathaniel.Roush@hayward-ca.gov>; Christopher C Reider <CCR@knightscope.com>
Subject: RE: Robot Service

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Hello Nathaniel,

That's great news! Thank you for the partnership!

Ronald J Gallegos
Director Client Development
Knightscope, Inc.
(408) 896-4200 mobile

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From: Nathaniel Roush <Nathaniel.Roush@hayward-ca.gov>
Sent: Thursday, September 26, 2019 3:54 PM
To: Christopher C Reider <CCR@knightscope.com>; Ronald J Gallegos <rjg@knightscope.com>
Subject: RE: Robot Service

Hi Chris and Ronnie,

Thank you very much to get the robot onsite for the 9/24 Council meeting. Good news to report that the item passed consent and was approved for an additional year of service. Once the resolution is cut and signed, that will provide me the green light to get the renewal contract entered into the system.

I will report back once I am in need of the invoice to associate with the contract.

Thanks again,

Nathaniel

From: Nathaniel Roush
Sent: Tuesday, September 17, 2019 2:38 PM
To: Christopher C Reider <CCR@knightscope.com>
Subject: RE: Robot Service

Hi Chris, quick update, the meeting yesterday was positive and the item was recommended to move to Council as soon as this upcoming Tuesday 9/23. If the robot is picked up for service, we would need it back in service by the end of the week. Please let me know if that is possible and we can go from there.

Thank you for your help with this.

Nathaniel Roush
IT Manager – Business Systems
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(510) 293-7193
nathaniel.roush@hayward-ca.gov

From: Christopher C Reider <CCR@knightscope.com>
Sent: Thursday, September 12, 2019 1:03 PM
To: Nathaniel Roush <Nathaniel.Roush@hayward-ca.gov>
Subject: RE: Robot Service

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Nathaniel,

Service just let me know this is not a problem. We will hold off until Tuesday to pick up.

Thanks for letting me know.

Chris

Christopher C Reider, CPP
Director Client Development
Knightscope, Inc.
(864) 517-7715 mobile

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From: Nathaniel Roush <Nathaniel.Roush@hayward-ca.gov>
Sent: Thursday, September 12, 2019 3:46 PM
To: Christopher C Reider <CCR@knightscope.com>
Subject: Re: Robot Service

Hi Chris, thank you for the update, let's hold off on picking it up until Tuesday next week as we have the library opening and we are bringing the contract to committee as well.

Thank you,

Nathaniel

On Sep 12, 2019, at 11:39 AM, Christopher C Reider <CCR@knightscope.com> wrote:

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Nathaniel,

One of our engineers will be coming to get the robot so that it can be cleaned up and serviced. This will probably take place between today and tomorrow.

Just wanted to give you a heads up Sir. We will get it all taken care of.

Thanks Nathaniel,

Chris

Christopher C Reider, CPP
Director Client Development
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(864) 517-7715 mobile